<u>COLORADO CIVIL RIGHTS DIVISION BENCHMARKS</u> <u>January – March, 2015</u>

- o EEOC unit cases closed within 270 days: 81%
- o Employment/PA charges drafted within 20 days: 81%
- o Employment/PA charges served within 10 days: 98%
- o Housing cases closed in 270 days: 89%
- o Housing charges drafted within 20 days: 97%
- o Housing charges served within 10 days: 100%
- A total of 24 mediations/conciliations were held during the quarter.
 - Mediations/conciliations conducted within 45 days: 70%
- ➤ A total of 9 settlements were facilitated by staff.
 - Total relief obtained through mediation/conciliation/settlements: \$229,400
- Number of outreach events for the quarter: 18
 - Percent conducted with a partner: 94%